



## Accessibility Customer Service Feedback Form

We welcome your feedback on access to the product(s) and services that we provide.

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**How easy was it to navigate our website?**

- ☐ Very Easy   ☐ Easy   ☐ Neutral   ☐ Difficult   ☐ Very Difficult

**If you would like to receive a follow-up from us about how we will respond to your feedback, please provide information about how we may reply:**

- ☐ by email?   Your email address:

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- ☐ by phone   Your phone number:

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- ☐ in writing?   Your mailing address:

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- ☐ in person?   Preferred arrangement:

**Date:**

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**Reviewed by:**

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**How would you rate the quality of our product/service?**

- ☐ Good   ☐ Bad   ☐ Fair   ☐ Needs improvement

This feedback is collected under the Accessibility for Ontarians with Disabilities Act (AODA) Accessibility Standards to communicate with customers, ensuring accessibility. Admill Group responds to feedback using the following process: Any customers, visitors, employees who wish to provide feedback to Admill Group regarding Admill Group's services to people with disabilities may contact the Admill Group by telephone (Human Resources: 416-789-0789 ext. 229), in writing, or via email (hr@admillgroup.com). You may expect to hear back within 10- 15 business days upon receipt of feedback.